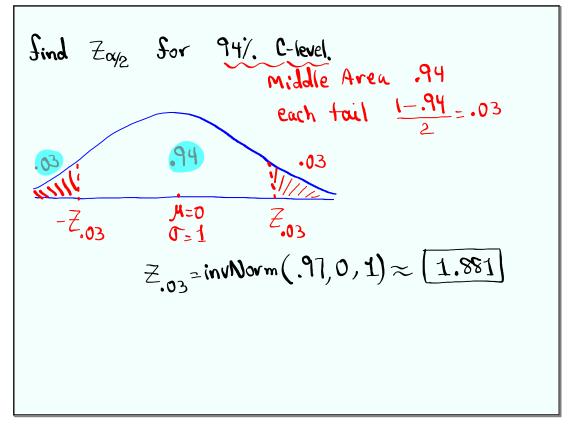


Feb 19-8:47 AM



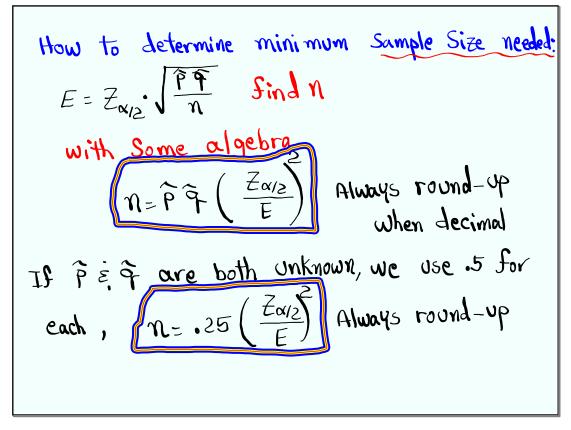
Jan 30-4:35 PM

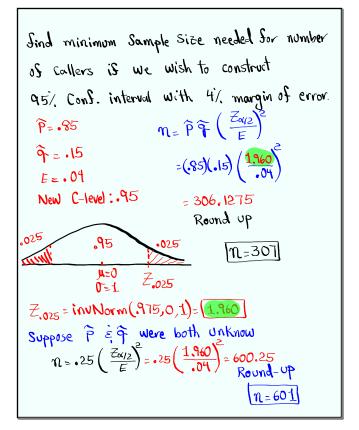
```
In a Sample of 280 Callers, 85% of them
were happy with service they got.
n=280 \chi = n \hat{p} = 280 (.85) [\chi = 238]

\hat{p} = .85 if decimal -> Round-up

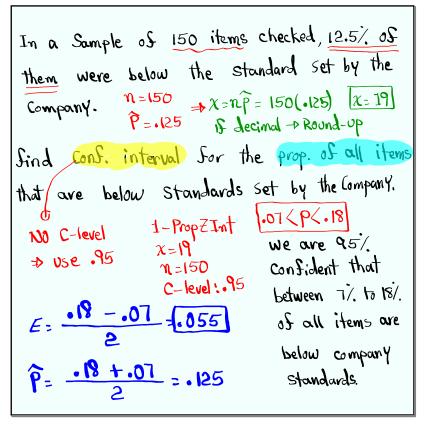
Sind 98% Conf. interval for the prop. of all
Callers that are happy with Service.
                                  10P.>9> 08.
C- level : .98
           1 - PropZInt
                \chi = 238
                                 E=.05
                n=280
                C-level: 98
                                 P= .90 + .80
we are 98% Confident
 that between 80/ & 90/
 of all callers are happy
         with Service.
```

Jan 30-4:38 PM

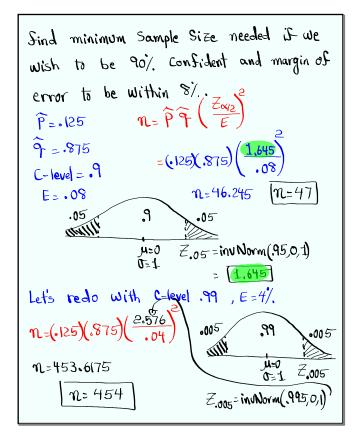




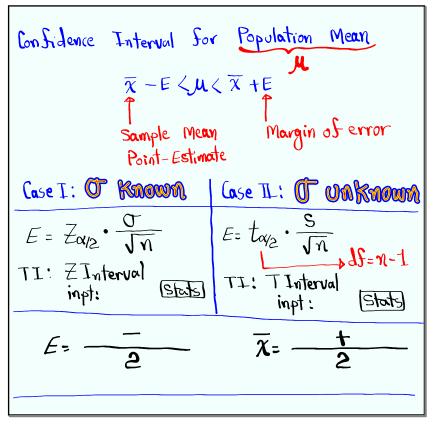
Jan 30-4:51 PM



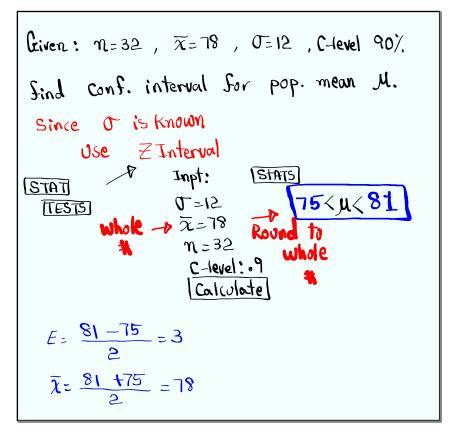
Jan 30-5:00 PM



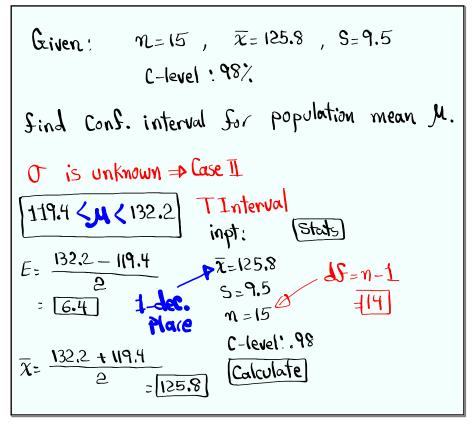
Jan 30-5:08 PM



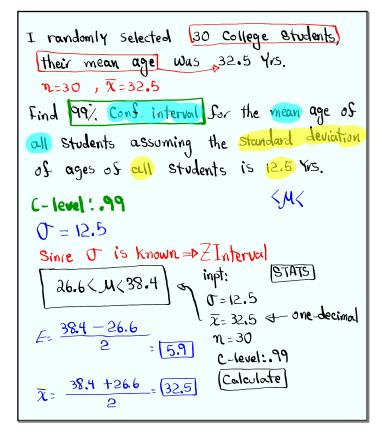
Jan 30-5:17 PM



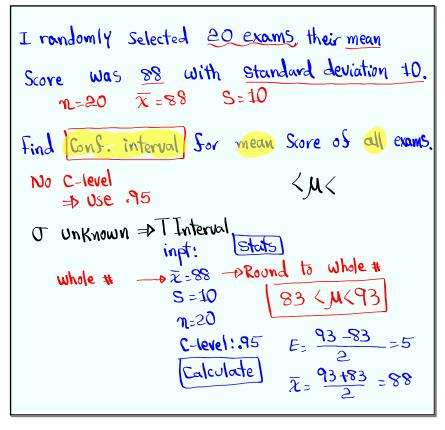
Jan 30-5:24 PM



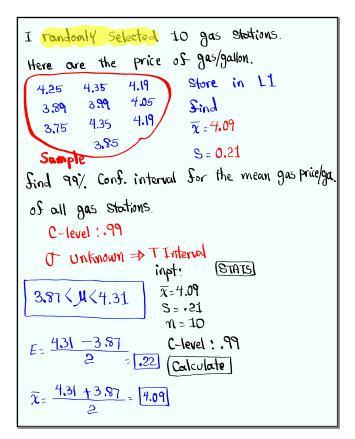
Jan 30-5:30 PM



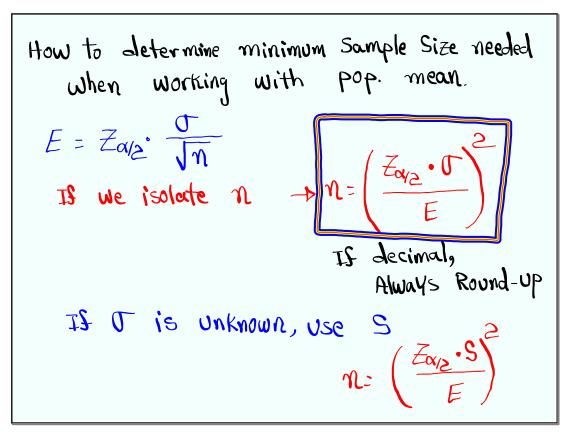
Jan 30-5:49 PM



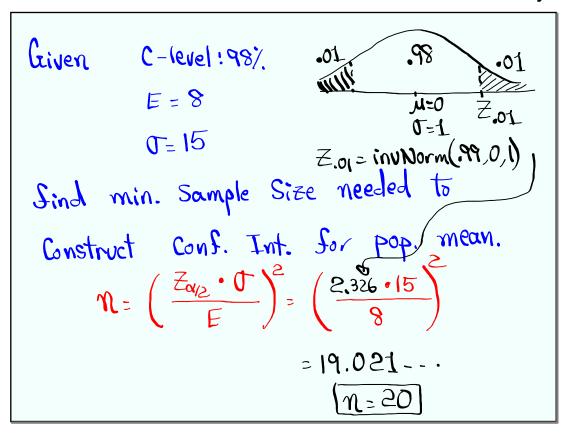
Jan 30-5:57 PM



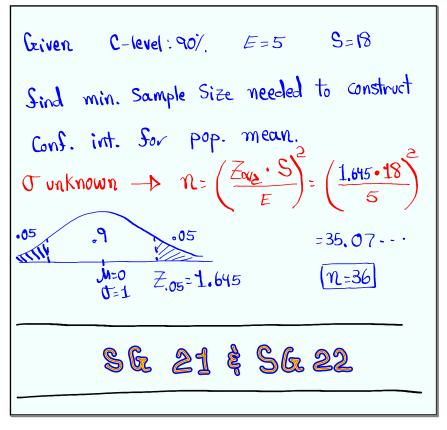
Jan 30-6:05 PM



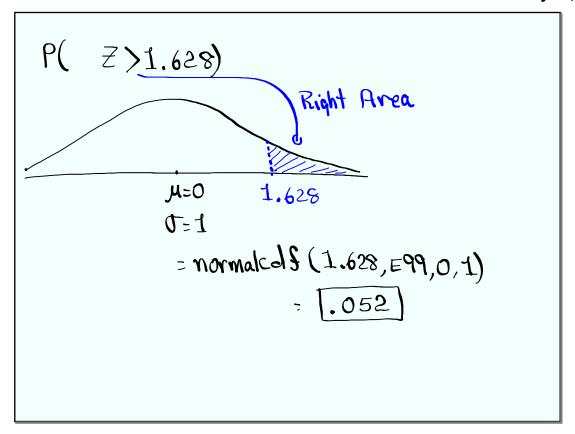
Jan 30-6:13 PM



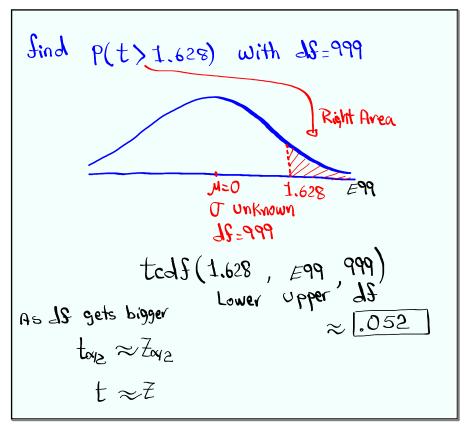
Jan 30-6:17 PM

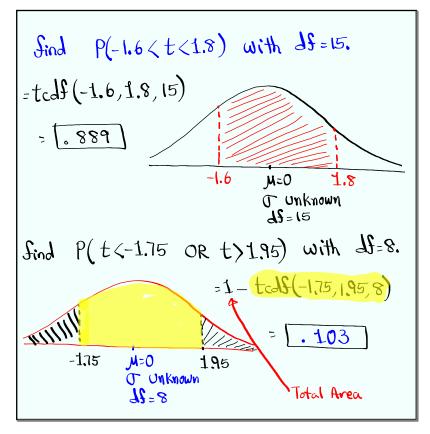


Jan 30-6:22 PM

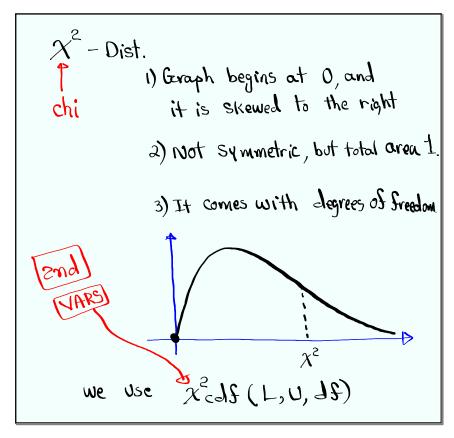


Jan 30-6:29 PM

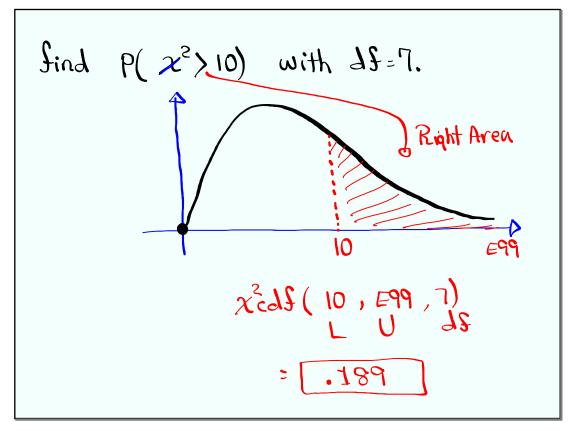




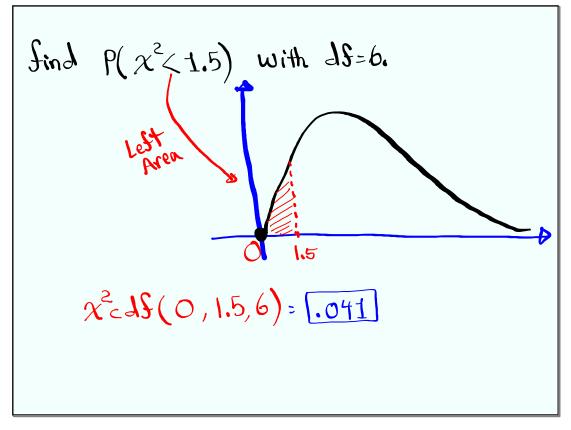
Jan 30-6:35 PM



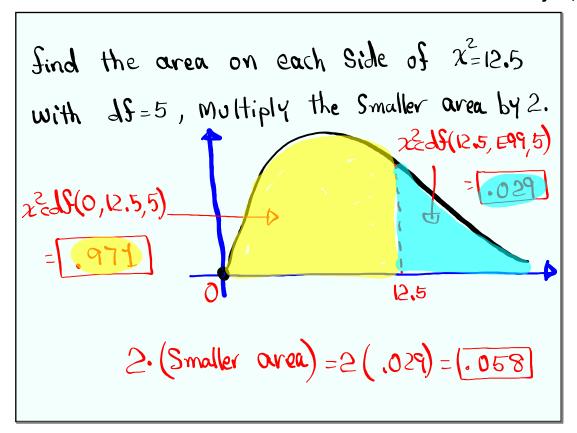
Jan 30-6:43 PM



Jan 30-6:47 PM



Jan 30-6:50 PM



Jan 30-6:52 PM